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- a. You have at least 18 years of age.
- b. You have the legal authority to enter into a binding legal obligation.
- c. You will use this Website in accordance with this Agreement.
- d. You will only use this Website to make legitimate reservations for yourself or another person for whom you have legal authority to represent.

and. All the information you provide to this Website is true, accurate, current and complete.

F. If you have a BookingCongress.com account, you will protect the information in that account, supervise and be fully responsible for the use of your account by someone other than you. BookingCongress.com, will not be responsible for the consequences caused by access to your account by unauthorized third parties. We have the right, at our sole discretion, to deny access to this Website and the services we offer to anyone, at any time and for any reason, including, but not limited to, the violation of this Agreement.

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b. Make hypothetical, false or fraudulent reservations or reservations anticipating demand.

c. Access, control or copy the content or information on this Website using a robot, spider, scraper or other automated means or any manual process for any purpose, without our express written permission.

d. Violate the restrictions of any robot exclusion headers on this Website, avoid or evade other measures used to prevent or limit access to this Website.

and. Take actions that impose, or may impose, in our discretion, an irrational or disproportionately large load on our infrastructure.

F. Create deep links to any part of this Website (including, but not limited to, the purchase route of any hotel) for any purpose without our express written permission.

g. "Frame", "mirror" or otherwise incorporate any part of this Website into any other website without our prior written permission.

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Separate terms and conditions will apply to your reservation and purchase of the hotel nights you select. Please read these terms and conditions carefully. You agree to abide by the terms and conditions of purchase imposed by any supplier you decide to deal with, which includes, but is not limited to, payment of all amounts when due and compliance with the supplier's rules and restrictions. with regard to availability and use of rates or services. We reserve the right to cancel your reservation if the information provided may not be correct. You acknowledge that some third party providers offering certain services or activities may require you to sign the disclaimer before engaging in the service or activity they offer.

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- you will not act in any way that serves to mislead or mislead and you will not participate in or encourage any fraudulent or illegal activity;
- you will not publish or distribute any information or material that is the property of a third party without the express written consent of that party;

1. A clear identification of the copyrighted work that you claim was infringed.
2. A clear identification of the material that you claim is infringing the copyrighted work and information that enables us to locate that material on the Website, for example, a link to the material that is infringing.
3. Your contact information, so that we can respond to your claim, preferably including your email address and telephone number.
4. An original statement that you have "a good faith belief that the material that is claimed to be infringing is not authorized by the copyright owner, its agent, or the law" .
5. An original statement that "the information in the notification is accurate, and under penalty of perjury, the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed."
6. The notice must be signed by the person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

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In our hotels, you will pay later in the same hotel. That is, you will be charged in the local currency of the hotel corresponding to the time of your stay. Tax rates and exchange rates may change between time of reservation and stay.

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Many banks and credit card companies charge account holders a transaction fee when the card issuing institution and the merchant (as defined by the card [eg, Visa, MasterCard, American Express]) are in different countries. The exchange rate, if applicable, and the transaction fee are determined exclusively by the bank or other agency processing the transaction. These charges can be applied by the card issuing institution to the cardholder's account. This means that the amount on your credit or debit card statement may be different from the amount listed on the payment summary page for a reservation made on this website. If you have questions about these charges or an exchange rate applied to this reservation, please contact your bank.

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## HOW WE DISPLAY PRODUCTS AND SERVICES ON BOOKINGCONGRESS.COM

BookingCongress.com offers its clients many options to help them find the perfect hotel. "Sort" filters allow you to view search results based on your preferences, whether based on price, verified review score, or other criteria. The configuration by "filters" also allows to include or exclude several options, to adjust to the needs of the clients. If no option is selected, BookingCongress.com will display a range of relevant options in the search results, based on the criteria detailed below.

Our default "Most Popular" filter shows the most relevant establishments based on your search criteria, because we want to make sure that you can quickly and easily identify the perfect deal for you. We measure relevance taking into account various factors, such as the location of the establishment, or distance to the venue of the event, the popularity of the establishment (which is equal to the number of people on our sites that book in the establishment), the quality of the content provided by the establishment and the competitiveness of the rates and availability of the establishment, compared to other establishments that meet your search criteria. The positioning of establishments with similar offers, according to the relevant factors described, also depends on the compensation that the establishment pays us for reservations made through our sites.

Additionally, BookingCongress.com continually optimizes the service to provide the best customer experience. Thus, we may test other positioning filter algorithms in the future.

## CANCELLATIONS

You can cancel your reservation and agree to pay the cancellation charges required by the provider you incur. In certain cases, some hotels do not allow cancellations once the reservation is made, as indicated in the rules and restrictions for hotel reservations. You agree to abide by the terms and conditions imposed on your hotel reservation.

In the event that a hotel is not available to fulfill your reservation, BookingCongress.com will not be responsible for any of the costs incurred for the relocation.

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